

OUTDOOR WOOD PELLET PATIO HEATERS



user and maintenance manual



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WARNINGS

This manual provides information on transport, installation, correct use and maintenance of the pyrolytic heater. It is aimed at persons involved in the installation, use and maintenance of the equipment.

Before carrying out any operation, please read carefully these instructions.

In case of doubts about the correct interpretation of these instructions, contact the manufacturer or the reseller to obtain the clarifications needed.

It is forbidden to carry out any operation without having read and understood the content of this manual.

Non-compliance, even partially, of the recommendations contained in this handbook may lead to dangers for the user and possible damage to the equipment.

The manufacturer is not liable for damages or injury resulting from failure to observe this prohibition.

MANUAL KEEPING

This manual is an integral part of the product.

It must always accompany the heater even in case of transfer to other persons.

This document should always be available for staff enabled to install, use and perform the maintenance of the heater.

It must be kept within reach of the heater.

The document must be preserved in good conditions and easily readable during the lifetime of the heater.

Consequently:

- keep this manual in a place protected from heat and moisture, away from liquids;
- Use the document without damaging it;
- Do not tear the pages and do not modify the contents of this manual.

In the event that this handbook has damages that may impair its legibility, or is lost, you will immediately request a replacement copy from the manufacturer or from the reseller.

SAFETY

Read carefully the entire manual.

1. The pyrolytic heater is designed exclusively for outdoor heating and should not be used for any other purposes;
2. the heater is intended for outdoor use only. The operator before using the equipment must read and know all the safety precautions outlined in this document.
3. all local regulations, including those that refer to national and European law must be respected when installing or using the unit.
4. the heater must be placed on a floor or platform with load-bearing capacity appropriated to sustain the weight of the equipment declared by the manufacturer;
5. place any furniture at a distance of more than 30 cm away from the walls of the heater and at least 50 cm away from the radiation area of the glass tube (mod. RUBINO)
6. use the heater only when equipped with mitts able to provide an adequate protection against heat;
7. do not touch the heater during normal operation without these protections;
8. **WARNING:** Accessible parts may become hot during use. Children should be kept away;
9. the heater should be fuelled only with wood pellets; it is strictly forbidden to burn any other material.
10. it is forbidden to burn woodchips or (for example) pieces of chipboard, "medium density", pieces of painted wood, panel pieces that may contain resins, foils and other media finishing of wood;
11. the use of other types of wood different from pellets could generate toxic combustion gas and cause damages to the structure of the heater. The combustion of the mentioned types of wood is also prohibited by law;
12. the heater must be steadily controlled by the user during its normal operation;
13. the metallic sheathing of the glass tube of the model RUBINO as well as the door of the internal brazier of both models must be always closed during the use of the heater, so that the key of the door has to be pulled out. Please, make only use of the key in moments of re-filling the internal brazier;
14. never exceed a maximum pellet load of 9 kg. An usage of more pellets could impair the functioning of the heater;
15. never introduce paper, plastics or siliconic materials in order to avoid possible generations of flames.
16. if you see smoke, introduce an other piece of firelighter in order to support the combustion;
17. clean the heater regularly and remove any combustion residual from the glass tube of RUBINO or from the glasses of DIAMANTE, as well as from the internal brazier.
18. neglecting to clean the heater could cause a deterioration of the surface that adversely could affect the life of the device and lead to dangerous situations. Furthermore, check for eventual obstructions before using the heater, but in particular after a longer period of inactivity.
19. clean the heater following with attention the instructions given in this manual;
20. After each use the temperature of the heater remains at high values for a longer time. Take care, not to touch the equipment without mitts before it has reached ambient temperature;
21. it is recommended to discharge the combustion residual after each use. Discharging, please check for burning or hot combustion material in order to avoid any burn. Make usage of the underlying internal collecting drawer;
22. any repair, replacement or maintenance must be performed by a qualified technician authorized by the manufacturer;
23. please contact your authorized retailer or the manufacturer itself for the resolution of eventual problems;
24. every type of work on the system that may be necessary to install and use the heater, should

- be performed by qualified technicians and in accordance with the laws in force in the country within which you intend to use the equipment;
25. in case of fire, use carbon dioxide (CO₂) extinguishers; do not use water or powder extinguishers;
 26. do not fill the brazier with quantities of pellets lower or higher than those indicated;
 27. do not open the door of the metallic sheathing of the model RUBINO during the use of the heater;
 28. do not move around the heater during the combustion process;
 29. before setting aside the heater in any kind of building, discharge the internal brazier and the internal collecting drawer;
 30. use the heater only outdoors or in surroundings partially outdoors;
 31. it is furthermore prohibited:
 - to install the unit in a different manner than the one described in this handbook;
 - to install the unit in presence of sources that could cause possible ignition (flames, cigarettes, sparks etc.);
 - to install the equipment in areas with a possibility of water jets;
 - to install and use the unit close to combustible materials, flammable and/or explosive materials and in places with hazardous atmospheres of fire;
 - to smoke while using the device or approach with devices that can generate combustion such as cigarettes or lighted lighters, flames of various kinds, scintillators;
 32. do not modify the equipment or perform technical operations that are not authorized by the manufacturer. Each technical maintenance or repair should always be carried out at specialized centers authorized by the manufacturer;
 33. do not use any accessories other than those supplied;
 34. do not use the device in different ways and/or for purposes other than those specified in this manual; in particular the appliance should not be used as an incinerator;
 35. do not use fuels other than those recommended, including liquids;
 36. do not use the unit in physical, and mental conditions impaired or under the influence of alcohol, narcotics or psychotropic drugs;
 37. do not cover, damage or remove the license and/or technical plates fixed on the oven and on its accessories.

IMPROPER USAGE

In case of improper use any form of guarantee is void and the manufacturer declines any responsibility for damages to persons and/or things.

By improper usage it is meant:

- any use other than the one specified in this manual and any use made in ways or with techniques other than those permitted within this manual;
- any work on the device contrasting the instructions provided in this manual;
- any use after tampering of components and/or after alteration of safety devices;
- any use after repairs performed with unauthorized components.

DESIGN DESCRIPTION

Model RUBINO:

The heater consists of a base element with an internal brazier installed on two guiding rails and furthermore, a tube made of borosilicate glass with an metallic sheating around.

Within the base element, situated above the brazier, a slice of rock wool is introduced in order to facilitate the handling and to protect the surface that is in contact with the glass tube.

At the top end of the device one could find abordering for the metallic sheating of the glass tube as well as body made of stainless steel supporting the diffusion of heat.

All materials that get in contact with weather effects were treated with additional protections in order to avoid corrosion and to extent the durability.

Finally, the heater is fitted with an internal collecting drawer underlying the brazier.

Model DIAMANTE:

this heater consists of the base element with an internal brazier installed on two guiding rails.

On the base there are four tempered glass that surround the flame.

All materials of RUBINO and DIAMANTE that get in contact with weather effects were treated with additional protections in order to avoid corrosion and to extent the durability. Finally, both the heaters are fitted with an internal collecting drawer underlying the brazier.

POSITIONING AND TRANSPORT

For lifting and moving the heater, please use an appropriate equipment able to substain its weight. After unpacking, do not use a fork lift for moving around the device.

Please avoid a positioning of the heater on uneven and skewed grounds.

Never move the heater during its use.

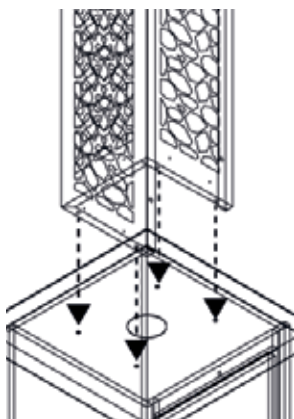
ASSEMBLY AND INSTALLATION

For the assembly of the model RUBINO, please attend the following instructions



1

Remove the packaging and detach the base element, the metallic sheathing and - in particular carefully - the glass tube.



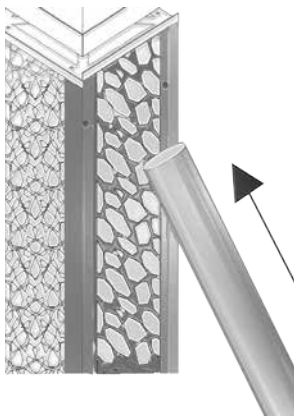
2

Splice the metallic sheathing with the base element using the 4 screws supplied.



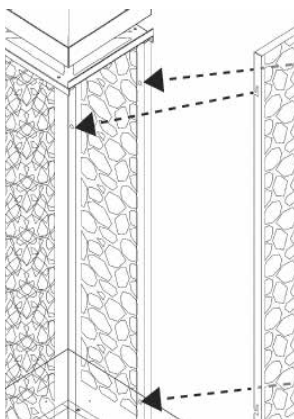
3

Using the Allen wrench and the 4 screws supplied, connect the roof to the metallic sheathing.



4

Introduce carefully the glass tube in the metallic sheathing, holding it skewed. It first has to be introduced in the aperture of the abordering above and then has to be deposited on the base element.



5

Install the door of the metallic sheathing.

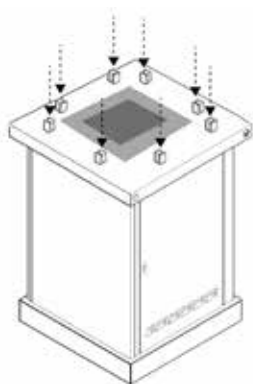
After the assembly make sure that you have followed all of these steps and catch up on positioning and use of the heater using this manual.

For the assembly of the model DIAMANTE please attend the following instructions



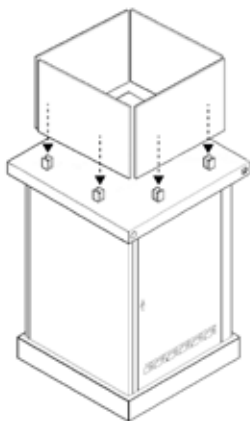
1

Remove the packaging and detach the base element, the four tempered glasses and the pack with the 8 metal supports to be used for housing the glasses.



2

Insert the eight metal supports in the holes that are at the top of the heater fixing them with the screws given.



3

Insert each of the four tempered glasses in the holders, tightening the locking screws.

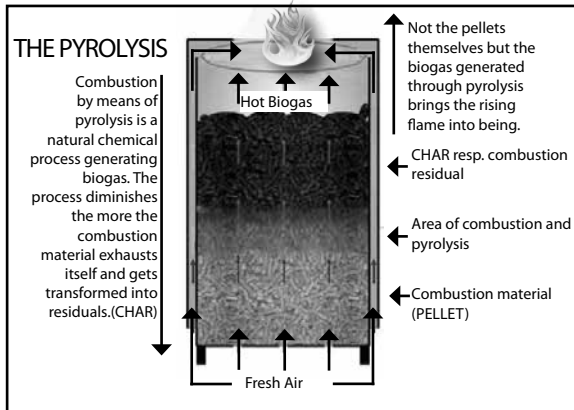
After the assembly make sure that you have followed all of these steps and catch up on positioning and use of the heater using this manual.

FUNCTIONING OF THE HEATER

The combustion of pellets takes place through pyrolysis, so that the combustion material burns top down. Therefore, pellets should never be refilled before the prior load has burned down completely. Discharge the brazier afterwards and only then refill new combustion material.

The exclusive system adopted by ROSSOFUOCO® allows the discharging and refilling operations to be carried out much faster.

The temperature within the brazier could neither be controlled nor blocked as a natural process of combustion is taking place.



INITIAL OPERATION

The initial operation should be performed completely outdoors and in the absence of not-authorized persons in order to avoid any disturbances during the execution of the following steps. Assure yourself that all advices in this manual have been considered and that you have natural firelighters at your disposal.

For the initial operation a usage of 3-4 kg of pellets are enough.

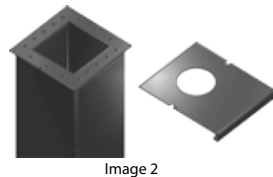
Loading and first firing up:

1. please open the front door of the base element;
2. draw out the brazier;
3. fill in 3-4 kg of pellets;
4. insert in the lower part of the brazier the drawer that will close the opening for the pellet unloading (image 1);
5. place 2-3 pieces of a natural firelighter onto the pellets and light them. (remember that the use of inappropriate firelighters could lead to a dysfunctioning of the heater);
6. cover the brazier with the dedicated flame reducer after being sure that their combustion started well;
7. insert the brazier in the base element of the heater again, lock the door and remove the key storing it in a safe place.

It will be necessary to wait for 10 minutes before that the flame starts to come out from the glass tube (mod. RUBINO) or inside the area surrounded by the glasses (DIAMANTE).

Do not open the door of the base element during the combustion.

Let the heater to operate until the pellets in the burner have completely burned, bearing in mind that after the diminishing of the flame the heater emits heat for at least 2 hours respectively corresponding to the quantity of pellets you have used.



Especially on the occasion of the first ignition or of those immediately following it is considered normal the emission of whitish fumes and odors; this can be also repeated, but gradually less intense, for some times, but it is normal in the first heating of a new product.

Discharge at end combustion:

1. Open the front door of the base element;
2. Wearing the appropriated fireproof mitts remove the cover of the collecting drawer underlying the brazier;
3. Keep wearing the fireproof mitts and open the brazier at its bottom end in order to discharge the combustion residual in the drawer;
4. Clean the inside of the brazier, using the poker if necessary, removing any residual pellets even if still burning,;
5. please check that the edges and the lower door are clean so to have a perfect closing; then close it;
6. close the drawer with its cover;

Empty out the drawer only if you are sure that the combustion material does not glow or burn anymore. For the disposal of combustion residuals all local legislative regulations have to be respected.

Now, after the first ignition and subsequent cleaning, the heater is ready for normal use.

HOW TO LOAD, FIRE UP, UNLOAD AND RELOAD THE HEATER

Please, read carefully the entire instruction manual.

Loading and firing up:

1. open the front door of the base;
2. extract the burner;
3. load the burner with the desired and allowed quantity of pellet. In the following schedule there is the help for the correct quantity of pellet;

KG PELLET	FLAME DURATION
3 kg.	about 1,5 hours
4 kg.	about 2 hours
5 kg.	about 2,5 hours
6 kg.	about 3,5 hours
7 kg.	about 4,5 hours
9 kg.	about 6 hours

4. insert in the lower part of the brazier the drawer that will close the opening for the pellet unloading (image 1);to fire up the Heater you have to use 2/3 pieces of an ecological firelighter and fire them up (the use of inappropriate firelighter can provoke the malfunction of the system);
5. You make sure that the combustion has started so put the flame-reducer on the burner. During the ignition you should be ensured that everything is equipped properly for the correct functioning;
6. Reinsert the burner inside the base of the Heater and lock the door. Put the key in a safe place;

It will be necessary to wait for 10 minutes before that the flame starts to come out from the glass

tube (mod. RUBINO) or inside the area surrounded by the glasses (DIAMANTE). Throughout the combustion do not open the door of the base. It is recommended to make the heater works for the entire duration of the pellet combustion.

The suggested pellet quantity is roughly calculated because the Heater filled with a few quantity of pellet produces an higher flame because there is more air inside the burner, but the duration will be shorter. On the contrary if the Heater is filled with a big quantity of pellet the duration will be longer but the flame will be lower because of the minor quantity of air inside the burner.

When the flame finishes the Heater keep on heating for at least 2 hours depending on the initial quantity of pellet which continues to heat also there isn't open flame.

The Heater can be filled again opening the drawer under the burner, according to the instructions at the following points from 7 to 12 (*unload and cleaning operations*) and then following the instructions at the previous points from 3 to 6 (*loading and firing up*) for refuelling the burner with additional pellet.

Once the Heater is on, it will work with a pyrolysis process (fig. at page 08) which consists in the top-down anaerobic combustion of the pellet. This process will transform the combusted pellet in a completely natural compound, that will be easy to dispose of. Anyway, pay attention to the rules in force in your country about the separate collection.

Unloading:

7. open the door of the base and extract the burner;
8. Wearing the appropriated fireproof mitts, remove the top of the ash drawer;
9. Keep wearing the fireproof mitts, you have to operate the opening of the part underneath the burner so you can drop the combustion residues inside the ash drawer;
10. Clean the inside of the breazier, using the poker if necessary, removing any residual pellets even if still burning.;
11. please check that the edges and the lower door are clean so to have a perfect closing; then close it;
12. close the drawer with its cover.

WARNING: THE ASH DRAWER HAS TO BE EMPTIED ONLY WHEN THE COMBUSTION RESIDUES INSIDE WILL BE COMPLETELY COLD AND OFF. FOR THE DISPOSAL YOU HAVE TO RESPECT THE RULES IN FORCE IN YOUR COUNTRY ABOUT THE SEPARATE COLLECTION

Reload:

When you executed the operations until the previous point 12, the Heater is ready to be used again. You have only to repeat the load procedure restarted from the point 3 of the "LOADING AND FIRING UP" instructions.

It is reiterated that:

- When the Heater is hot, its functioning and status has to be constantly controlled;
- The operations on the Heater has to be done always with the standard issue protections and taking the necessary precautions to avoid burns.
- The temperature and the duration of the flame indicated on the previous schedule of this manual and on the Heater's brochure are purely indicative and they are directly evaluated and regulated according to common sense and specific conditions of the Heater's user and what kind of pellet used.
- After every ignitions it is recommended to clean well the Heater, to empty the ash drawer with the opening under the burner using the attention and care recommended previously. The cleaning of the burner can be done both leaving inside the base the burner, opening

the top of the ash drawer, and extracting the burner and the ash drawer from the Heater. Always with the previous precautions. For the cleaning operations and products to use make reference to the indications in the following specific chapter.

CLEANING AND MAINTENANCE

To clean it is recommended to use cleaning products for glass and cloth. Removing every time any pellet residuals inside the burner to avoid that the pyrolysis doesn't occur correctly in the next ignition.

Every 2/3 usage of the Heater, it is recommended a lubrication of the burner' sliding guides, to avoid the malfunction of the system.

Glass tube cleaning (mod. RUBINO):

1. it makes sure that there isn't flame and the Heater is cold and off;
2. open the heat diffuser door;
3. lift upwards the glass to bring it out from the base and extract it from the grate;
4. spray inside with cleaning products;
5. in the tube inserts a big quantity of kitchen towel or a dry cloth;
6. help yourself with a tube or a stick with a smaller diameter than the tube's one and push the kitchen towel or the dry cloth until bring them out on the other side of the tube;
7. in the event that the tube would have droplets of humidity or their residues, having been outdoor, eliminate them with the use of common glass cleaning product. Spray it on the tube and dry it carefully; for the inner part of the tube you follow the instructions on the point 4.
8. after tube cleaning, you have to reposition the glass tube inclining and reinserting it before with an upward movement and then with a downward one until you reinsert it correctly in its place on the base of the Heater;
9. close again the heat diffuser door.

Glasses cleaning (mod. DIAMANTE):

10. it makes sure that there isn't flame and the Heater is cold and off;
11. spray the glasses with cleaning products;
12. clean using kitchen towel or a dry cloth;
13. in the event that the tube would have droplets of humidity or their residues, having been outdoor, eliminate them with the use of common glass cleaning product. Spray the glasses and dry them carefully;
14. nel caso in cui i vetri, essendostati all'esterno presentassero goccioline di umidità o loro residui procedere alla loro eliminazione spruzzandoli con comuni prodotti per la pulizia dei vetri, pulendoli ed asciugandoli con un panno agendo con la cura l'attenzione dovute;
15. after the cleaning pulizia effettuata check the correct positioning of the glasses.

To avoid that the dust of the combustion will form a crust and it makes the tube or the glasses impossible to be clean, you have to perform the cleaning after every combustion or at the latest two combustions.

Structure cleaning:

16. cleaning also the varnished parts with a soft cloth, water and mild soap;
17. cleaning carefully the ash of the Heater as previously described in these instructions.

FOR ANY OPERATIONS OF CLEANING IT IS RECCOMENDED TO NOT USE ABRASIVE OR CORROSIVE PRODUCTS.

TROUBLE

TROUBLE	POSSIBLE CAUSE	SOLUTION
The heater does not turn on	Pyrolysis has not started correctly	Check that the used ecological igniter has not been switched off, if it is so to add more of it so that its quantity is adequate and turn it on again making sure that its combustion is well started before closing everything.
	Wet pellet	Change the wood pellets especially if the package was open for some time, without throwing it, but maybe reusing it once it has dried well; place again some ecological fire ignites ensuring their correct ignition.
	Failure to comply with the indications concerning the installation and use of the heater	Read carefully this manual and correct possible errors in installation. Meticulously follow all instructions.
The flame don't start up	The flame reducer is missing	Place the supplied flame reducer on top of the burner correctly.
Smoke during ignition	Unsuitable igniters	Be sure to use quality igniters
The flame is too intense	there is not enough pellets in the burner	Do not intervene and do not interrupt the activity of the heater in its combustion process, paying close attention to the high temperatures it could reach. At the next ignition, load the recommended quantity of wood pellets.
It is not possible to extract the burner	The drawer slide guides have not been lubricated.	Lubricate the burner drawer guides; perform this procedure after every 2/3 use.
	combustion residues or foreign bodies prevent it from flowing	Check for any residues or foreign bodies and remove them.

TECHNICAL DATA

GENERAL INFORMATION	DESCRIPTION
Manufacturer	ROSSOFUOCO s.r.l. unipersonale Via Cavalieri di V. Veneto, 21 61045 PERGOLA (PU) Tel. +39 0721/735926 fax +39 0721/737107
Manufacturer's Brand	Rossofuoco
Model	Pyrolitic heater
DIMENSIONS AND WEIGHT OF THE PYROLITICAL HEATERS Length x Width x Height and Weight	
Pyrolitic outdoor heater RUBINO	500x500x1960 mm; 55 kg
Pyrolitic outdoor heater DIAMANTE	500x500x960 mm; 35 kg
CLIMATIC CONDITIONS OF USE	
Temperature:	0 – 30 °C
Relative Humidity	10 – 90 %
ANALYTICAL PARAMETERS	
Filling per usage	3-9 Kg max.
Emissions CO	48.3 mg/m\$
Emissions NOx	171.0 mg/m\$
PHYSICAL PARAMETERS	
Maximal temperature of Heaters	499 °C
Water vapour content	2.6 %V
Oxygen content	16.0 %V
Carbon dioxide content	4.7 %V
Concentration	0.45 Kg/Em\$
ADDITIONAL EQUIPMENT	
Collecting drawer, flame reducer, poker, protective glove, manual.	

DECLARATION OF CONFORMITY AND APPLICABLE LEGISLATION

The company : ROSSOFUOCO S.r.l. unipersonale
settled in Via Cavalieri di V. Veneto, 21 –
61045 PERGOLA (PU) - ITALY



declares under its own responsibility that the products:

PYROLITIC OUTDOOR HEATERS "RUBINO" AND "DIAMANTE"

are pellet driven and therefore are not covered by the following supranational statutory provisions:

- Directive 2014/35/ EU on electrical equipment with voltage limits and Directive 2014/30/EU on electromagnetic compatibility as the Heaters are not in need of any electrical supply;
- Regulation eu No 305/2011 stipulating harmonised conditions for the marketing of construction products and repealing Council Directive 89/106/EEC whereas Indoor pellet driven ovens come under this law.

Applicable legislation

Directive 2001/95/EC on the general rules of product safety, implemented with D. Lgs. 206/2005 "Consumer Protection Law" - Partl IV - Security and Quality - Titel I Product Safety - Titel II - Liability for defective units -

Art. 117 Defective Product:

1. A product is said to be defective if it does not provide the safety that a person is entitled to expect. Thereto appertain in particular:
 - a) the way in which the product was put in circulation, its description, its overtcharacteristics, the provided instructions and indications;
 - b) the usage of the product and behavior patterns that justifiably could be expected;
 - c) the point in time at that the product was put in circulation.
2. A product could not be considered as being defected solely because a better product was put in circulation in some time.
3. A product has to be considered as being defected if it does not offer the security that other products of this type normally offer.

Pergola, 13/02/2018

(ROSSOFUOCO s.r.l. unipersonale)
The legal representative

A handwritten signature in black ink, appearing to read 'Giuliano Rubelli', is written over the printed name of the legal representative.

WARRANTY CARD
(part to be filled in and stored by the customer)

Model	Serial number	Date of purchase
Stamp and signature of the dealer		<p align="center">Attention!</p> <p>The other underlying part of the warranty coupon must be filled in and sent as an ordinary letter to the manufacturer at the address on the back.</p>

COPY FOR THE CUSTOMER

CUSTOMER IDENTIFICATION DATA		
Name	Surname	
Address		
ZIP code	City	County/region/area
State	phone number/Email	

The incomplete coupons or without the stamp and signature of the dealer will not be considered valid



WARRANTY CARD
(part to be filled in and stored by the customer)

Model	Serial number	Date of purchase
Stamp and signature of the dealer		<p align="center">Attention!</p> <p>This part of the warranty coupon must be filled in and sent as an ordinary letter to the manufacturer at the address on the back.</p>

COPY TO SEND

CUSTOMER IDENTIFICATION DATA		
Name	Surname	
Address		
ZIP code	City	County/region/area
State	phone number/Email	

Customer signature

The incomplete coupons or without the stamp and signature of the dealer will not be considered valid

WARRANTY CARD

The product is guaranteed for two years from the date of purchase indicated on the back and affixed by the retailer at the time of sale together with its stamp and signature. The manufacturer's warranty covers the costs of the spare parts; transport costs, labor costs, personnel costs or anything else charged to the customer; any demolition and / or restoration work is not the responsibility of the manufacturer, but of the customer.

faults and / or breakages due to carelessness, errors in use, installation, normal wear, natural fire events, vandalism, tampering, damage during assembly or transport, and in any case all resulting from the misuse of the equipment, the use of unsuitable fuel and failure to comply with the instructions for assembly and housing. The manufacturer assumes no further responsibility. To request warranty work and/or make any repairs, please contact the retailer where you purchased the product.

COPY FOR THE CUSTOMER

**This part of the warranty coupon of being kept by the customer.
Cut out and send the other part below by following the instructions in it.**



WARRANTY CARD

The product is guaranteed for two years from the date of purchase indicated on the back and affixed by the retailer at the time of sale together with its stamp and signature. The manufacturer's warranty covers the costs of the spare parts; transport costs, labor costs, personnel costs or anything else charged to the customer; any demolition and / or restoration work is not the responsibility of the manufacturer, but of the customer.

faults and / or breakages due to carelessness, errors in use, installation, normal wear, natural fire events, vandalism, tampering, damage during assembly or transport, and in any case all resulting from the misuse of the equipment, the use of unsuitable fuel and failure to comply with the instructions for assembly and housing. The manufacturer assumes no further responsibility. To request warranty work and/or make any repairs, please contact the retailer where you purchased the product.

COPY TO SEND TO THE MANUFACTURER

Send this part of the coupon in a sealed envelope, as an ordinary letter to the manufacturer, to the following address

ROSSOFUOCO srl - VIA CAVALIERI DI V. VENETO, 21 - 61045 PERGOLA (PU) - ITALY



Production and distribution by:

ROSSOFUOCO srl unipersonale

Via Cavaliere di V. Veneto, 21

61045 Pergola (PU) - ITALY

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www.rossofuoco.com